



### **Systems Administrator**

VICE started in 1994 as a newsprint monthly in Montreal and is now a global youth media company that includes print, events, music, online, television, and feature film divisions that operates in over 30 countries. VICE is the industry leader in original video for the web. With dozens of original series franchises across all content categories, VICE publishes about 60 minutes of new video content every day. For further information and additional background, please visit [www.vice.com](http://www.vice.com).

### **OVERVIEW**

VICE needs a Systems Administrator with experience working in a predominately Mac corporate environment. Experience using the Apple XSan technology is required. The applicant will need to be able to work autonomously and be comfortable supporting over 250 users. He/she must also be proficient in data migration, remote administration, VOIP, firewall, backup and networking technologies.

### **ROLES AND RESPONSIBILITIES**

- Be the day to day contact for all user based support requests
- Mac desktop / server support
- Windows desktop /server knowledge
- Linux desktop / server knowledge
- Cisco VOIP administrator and support
- Troubleshoot, install and maintain A/V equipment
- Teleconference support
- Strong Command line knowledge
- Scripting experience necessary
- Support and Maintain mobile devices such as iPhone, Blackberry, Android in enterprise environment.
- Trouble shooting: Adobe, Final Cut Pro, Keynote, Mail etc
- Knowledge of LTO backup and supporting applications
- Inventory management and loss prevention
- Collaborate and work efficiently amongst a team of support staff
- Must be able to lift 50lbs
- Manage both IMAP email and Google mail environments
- New system implementation/imaging

### **QUALIFICATIONS**

- 3+ Years Professional experience
- Apple Genius Background Preferred but not necessary
- Ability to manage support projects with strict deadlines
- Experience in help desk / customer service



- Strong self-sufficiency
- Strong project management skills, ability to meet deadlines
- Strong written, oral, and interpersonal skills
- Apple Xsan experience or equivalent Quantum StorNext experience.
- Enterprise Backup Solutions, including LTO backup and Cloud Storage backup
- Wan Acceleration techniques
- Firewall and networking background

#### **COMPENSATION**

VICE offers a comprehensive benefits and compensation package that is commensurate with experience and abilities.

#### **HOW TO APPLY**

Send a detailed PDF version of your cover letter and resume with salary requirements by email to [vicecareers@vice.com](mailto:vicecareers@vice.com). Reference “**Systems Administrator**” in the subject line. Only resume in PDF format will be considered.

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